



Returns Form

Must be completed and accompany any returns

Please print this form, fill it out and send it with the item to:

Smoke Purer
The Brentano Suite
Catalyst House
Invoice 720 Centennial Court
Centennial Park
Elstree
Herts
WD6 3SY

Customer Name

Sales Order Number

Date Returned

Replacements Required (Y/N)

Description of Goods	Quantity	REASON FOR RETURNING GOODS

Our returns policy on non-disposables is 6 months provided that the product is **faulty, fully boxed and in its complete form** (you can't send tanks without the mods if purchased as a kit etc.)

We reserve the right to refuse any returns. This does not affect your statutory rights
We do not accept responsibility for any returned goods until they are in our possession. Please retain a copy of the completed returns form and a copy of your postal receipt for your records.

SMOKE PURER OFFICE USE ONLY:

RECEIVED BY _____

Date Received _____