



Online Returns Form

Please print this form, fill it out and send it with the item to:

Smoke Purer
 The Brentano Suite
 Catalyst House
 Invoice 720 Centennial Court
 Centennial Park
 Elstree
 Herts
 WD6 3SY

Returns Policy

Goods returned within 30 days of purchase will qualify for a refund or replacement if found to be defective.

If found to be defective. The goods are your responsibility until we receive them back, so please use recorded post and keep a receipt for your records. We will issue a full refund or exchange of your item within 7 days after we receive the goods back. Please note we are unable to cover the cost of return carriage.

Customer Name

Date Order Placed

Order Number

Reason for return code

Circle appropriate choice

1. Unsuitable
2. Defective
3. Too big / small
4. Changed Mind

Product Name	Reason For Return	New or Used	Refund or Exchange