



Online Returns Form

Please print this form, fill it out and send it with the item to:

Smoke Purer
The Brentano Suite
Catalyst House
Invoice 720 Centennial Court
Centennial Park
Elstree
Herts
WD6 3SY

Returns Policy

Goods returned within 30 days will qualify for a refund or replacement if found to be defective. Goods returned up 90 days from purchase will only qualify for a replacement if found to be defective. The goods are your responsibility until we receive them here so please use recorded post and keep a receipt for your records. We will issue a full refund or exchange within 7 days after we receive the goods back.

Customer Name

Date Order Placed

Order Number

Reason for return code

Circle appropriate choice

1. Unsuitable
2. Defective
3. Too big / small
4. Changed Mind

Product Name	Reason For Return	New or Used	Refund or Exchange